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*Established 1986*

July 6, 2007

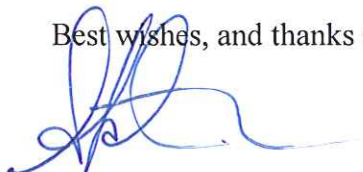
Mr. Roland Zakaria  
Digital Nuance Solutions  
PO Box 12694  
La Jolla, CA 92039

Dear Roland:

This letter is to thank you for doing such a great job setting up our company's new web site and email system. We are absolutely thrilled with the results; our site is extremely professional looking and functional. In addition, it was a pleasure to work with you. I thought that your suggestions were great, and you were extremely responsive in setting up the site just the way we wanted and in making any changes that we requested. All in all, we could not be happier that we were referred to you by another one of your satisfied customers.

Please feel free to use our name as a reference, as I would be happy to recommend your services!

Best wishes, and thanks again,



Stephen D. Roach, MAI  
President